

**JOAN M. OKEYO**  
**Organizational development & Training**

**Personal Data**

2<sup>nd</sup> July 1964

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**Objective**

To participate in organizational planned change processes in order to achieve the desired goals together.

**Profile**

A Tour Operations professional, lecturer in Tour Operations, air transport and organizational development. Has over 15 years experience in various capacities. Currently serving as a lecturer in the tourism department in Kenya Utalii College.

**Work Experience**

1997 – Present

**Kenya Utalii College, Nairobi**

Senior Lecturer - Organizational Development, Tour Operations Techniques, Principles of Tourism, Touristic Geography and Meetings & Incentives.

Based in the tourism department and reporting to the head of the Tourism department. Course tutor for two of the course groups in the department comprising 78 students.

Acts as head of department in the absence of the HOD. Prepares trip schedules for all the students in the college to various tourist destinations in Kenya with respective budgets for each.

Develops curriculums for the course groups, training, monitoring and evaluating. Carrying out research in order to make changes when need arises in the tourism industry's environment.

Organizes refresher courses and course materials for the personnel already employed in the tourism industry both within and outside Kenya Utalii College.

**Other Responsibilities**

Lends support to the KUC Commission for Higher Education (CHE) committee with the responsibility of ensuring that programs in Kenya Utalii College are CHE accredited and moving towards offering degree courses in collaboration with the University of Nairobi.

A member of the committee charged with the responsibility of making recommendations on how Kenya Utalii College and Kenya Wildlife Services (KWS) can work together to benefit both institutions.



### **Other Activities**

- Tourism Seminar for Officials of Developing countries - Beijing  
China
- Tourism marketing in developing countries seminar - Nairobi
- Corporate Leadership Challenge Course - Loitoktok
- Excellence in Customer Care Course - Nairobi
- Academic Integrity & Excellence Workshop - Nairobi
- Paper presentation in the 2<sup>nd</sup> International AHTSA  
Conference - Mafikeng,  
South Africa
- E-Tourism Conference - Mombasa  
Kenya

### **Referees:**

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